

**PLEASE HELP US IMPROVE
SIR Inc. CUSTOMER SERVICE SURVEY FORM**

Your First name: Phyllis

Date of service: 9/17/2012 City and State: Conyers, GA

Office staff was courteous and helpful.

Excellent

Staff provided complete, accurate information for you.

Excellent

A timely response was provided.

Excellent

Our construction team was professional and courteous.

Good

Our construction team made you feel safe and were clean.

Good

My overall experience with SIR Inc.

Excellent

Please indicate the name(s) of any staff or worker you would like to commend:

Bernadette, she is amazing at what she does. She is efficient, tactful simply caring. Caring for your customers when so many companies have tossed customer service to the side, she is a wonderful breath of fresh air. I appreciate all the assistance Bernadette has given me. She listened to all my complaints and made sure everything was taken care of to my satisfaction.

Thank you Bernadette.