

### PLEASE HELP US IMPROVE SIR Inc. CUSTOMER SERVICE SURVEY FORM

Your First name: Charlotte

Date of service: 8/11

City and State: B'ham, AL

<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
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- Nice staff was courteous and helpful.
- Staff provided complete, accurate information for you.
- Timely response was provided.
- Our construction team was professional and courteous.
- Our construction team made you feel safe and were clean.
- My overall experience with SIR Inc.

Please indicate the name(s) of any staff or worker you would like to commend:

*All were very nice & professional -*

If you feel we fell short in meeting your service expectations, please describe the situation, including the name of the person involved and the date the incident occurred:

As a result of your experience with us, what service-related improvement can you recommend?

Thank you for your time; please kindly mail back this form or fax back to 678-866-2524