

PLEASE HELP US IMPROVE SIR Inc. CUSTOMER SERVICE SURVEY FORM

Your First name: LISA

Date of service: 11-3-14

City and State: Tempeville GA

Excellent Good Fair Poor

Office staff was courteous and helpful.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff provided complete, accurate information for you.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A timely response was provided.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our construction team was professional and courteous.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our construction team made you feel safe and were clean.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My overall experience with SIR Inc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please indicate the name(s) of any staff or worker you would like to commend:

I find the professionalism and customer service from Donnell exceptional. Since I purchased my home last year and contacted S.I.R., Donnell has been an excellent source of information as well as patient and courteous. S.I.R. is fortunate to have Donnell as a great time representative.

If you feel we tell short in meeting your service expectations, please describe the situation, including the name of the person involved and the date of the incident occurred:

N/A

As a result of your experience with us, what service-related improvement can you recommend?

We thank you for your time; please kindly mail back this form or fax back to 678-866-2524

Additional comments to First question: My suspicion on identifying
was compiled by John McCard. He was attending through
After talking with him I felt like he had explained every
inch of my home. John is very pleasant and professional.
not friendly. I appreciated his willingness to answer my questions