

**PLEASE HELP US IMPROVE
SIR Inc. CUSTOMER SERVICE SURVEY FORM**

Your First name: Patricia Barthelemy*
 Date of service: 8/30-8/31/11 City and State: TRC Global Solutions, Inc. for DAVIDSON
Jonesboro, Ga

	Excellent	Good	Fair	Poor
Office staff was courteous and helpful.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff provided complete, accurate information for you.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A timely response was provided.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our construction team was professional and courteous.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our construction team made you feel safe and were clean.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My overall experience with SIR Inc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please indicate the name(s) of any staff or worker you would like to commend:

Bernadette was responsive, flexible and listened to my special needs. Very pleasant every time we spoke. Knows her business. She put the in still there speaks volumes for your company!

If you feel we fell short in meeting your service expectations, please describe the situation, including the name of the person involved and the date of the incident occurred:

As a result of your experience with us, what service-related improvement can you recommend?

I used your co. when I sold a home in Atlanta years ago - 2 million dollar home. You were thorough & pleasant then and you have improved with age! No suggestions.

We thank you for your time; please kindly mail back this form or fax back to 678-866-2524

** I am with a 3rd party rels co. handling homes all over A.S., Canada & New Mexico - I often think of SIR & wish you were everywhere!*